

# Announcement



Sunday, 4 July 2017

## Fitness Examination Application

## طلب فحص اللياقة البدنية

Dear Valued Customer,

We would like to bring to your attention the following changes in the process for printing a physical fitness examination application for DHA are applicable with immediate effect:

- Companies with fewer than 50 employees can get the medical fitness application processed through a typing centre in Dubai (approved list of typing centres: <https://www.dha.gov.ae/en/medicalfitness/pages/approved%20typing%20centers.aspx>)
- Companies with more than 50 employees can apply for a fitness examination via the DHA website (<https://www.dha.gov.ae/en/MedicalFitness/Pages/Home.aspx>) and obtain their username and password to process the application.
- Instead of selecting the corporate payment option the customer to choose online payment option to complete DHA registration.

Jafza is currently working on electronically linking its systems with the Dubai Health Authority, which will facilitate the completion of the transactions and provide status reports on completion time for all companies.

Until this linkage is complete, the above mentioned procedure will apply to all Jafza companies.

For any clarifications or information, please contact Jafza Call Centre at 800-Jafza (800-52392)

Jebel Ali Free Zone

العملاء الكرام،

نحن نريد أن نلفت انتباهكم علماً بأنه جرى إدخال تغييرات على نظام طباعة طلب فحص اللياقة البدنية الخاص بهيئة الصحة بدبي ليصبح على النحو التالي:

- الشركات التي لديها أقل من 50 موظف: يمكنها تقديم نماذج فحص اللياقة البدنية عبر إحدى مكاتب الطباعة المعتمدة: <https://www.dha.gov.ae/en/medicalfitness/pages/approved%20typing%20centers.aspx>
- الشركات التي لديها أكثر من 50 موظف: يمكنها الحصول على طلب فحص اللياقة البدنية من موقع هيئة الصحة بدبي من خلال التواصل مع الهيئة والحصول على اسم المستخدم والرقم السري <https://www.dha.gov.ae/en/MedicalFitness/Pages/Home.aspx>
- بدلاً من اختيار خيار الدفع للشركات، يجب على العملاء اختيار الدفع عبر الإنترنت لاستكمال متطلبات التسجيل لهيئة الصحة.

تسري هذه التغييرات اعتباراً من اليوم لحين الانتهاء من مشروع الربط الإلكتروني بين جافزا وهيئة الصحة الذي سيسهل طريقة اتمام المعاملات ويوفر الوقت اللازم لانجاز المعاملة.

لمزيد من التفاصيل يرجى التواصل مع مركز الاتصال على 800-Jafza (800-52392)

المنطقة الحرة لجبل علي

## Medical Fitness Process for New & Renewal Residence Permit Services

1. Client create medical fitness request for their employees through Dubai Health Authority website ([WWW.dha.gov.ae](http://WWW.dha.gov.ae)).
  - Medical Priority Types available in DHA are :
    - Normal
    - VIP
    - Urgent Medical Services (24 Hours)
    - Urgent Medical Services (48 Hours)
  - Client has to select the payment mode as '**Online Payment**' (not Corporate) in DHA site as the medical fitness charge to be paid to DHA by customer.
2. Client submits the required documents to Courier / OTC for medical fitness test for Residence permit New & Renewal Services
3. Courier / OTC will forward the documents to Jafza medical team
4. Based on the medical priority chosen by the customer, Notification would be triggered to customers for the medical appointment via email which will include the appointment date and time.
5. The Employee should approach the service center to do the medical fitness test and biometric fingerprint for New Emirates ID
6. Customer will receive the medical fitness result from DHA through the email ID which is provided at the time of medical fitness application registration
7. Customer **should submit the copy of medical fitness result** (Fit or Unfit) together with the residence permit stamping documents to courier / OTC